

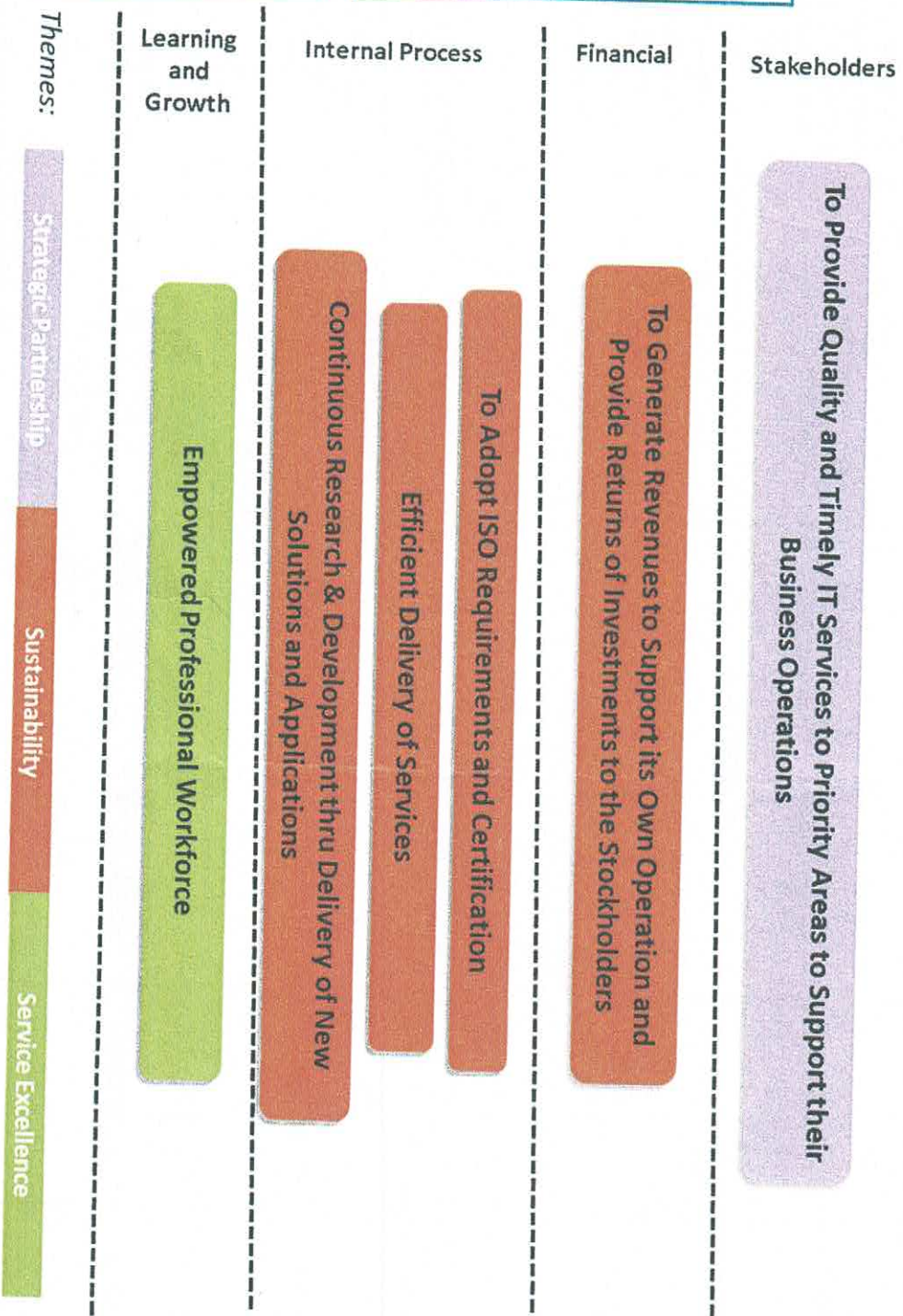
DBP DATA CENTER INC. (DCI)



VISION: To be a world class Information & Communication Technology partner of the government by 2022.

MISSION:
To be a catalyst of government automated processes in bringing efficient public services through information technology.

- CORE VALUES :**
- SERVICE
 - TEAMWORK
 - EXCELLENCE
 - PROFESSIONALISM



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Stakeholders

To Provide Quality and Timely IT Services to Priority Areas to Support their Business Operations

Financial

To Generate Revenues to Support its Own Operation and Provide Returns of Investments to the Stockholders

Internal Process

To Adopt ISO Requirements and Certification

Efficient Delivery of Services

Continuous Research & Development thru Delivery of New Solutions and Applications

Learning and Growth

Empowered Professional Workforce

Themes:



2019 PERFORMANCE SCORECARD (ANNEX B)

DBP DATA CENTER INC. (DCI)

		Component			Baseline Data			Target
Objective/Measure	Formula	Weight	Rating System	2016	2017	2018	2019	
STAKEHOLDERS								
SO 1	To Provide Quality and Timely IT Services to Priority Areas to Support their Business Operations							
SM 1	Number of New Projects	Absolute Number of Signed Memorandum of Agreements (MOA) or Notice of Award (NOA)	20%	(Actual/Target) x Weight	6 Signed Contracts	5 Signed MOA/NOA	6 Signed MOAs	9 Signed MOA / NOA
SM 2	Percentage of Satisfied Customers	Number of Respondents who gave at least Satisfactory Rating / Total Number of Respondents	10%	(Actual / Target) x Weight If Below 80% = 0%	Rating of HS	Cannot be validated	Cannot be validated	90%
	Sub-total		30%					
FINANCIAL								
SO 2	To Generate Revenues to Support its Own Operation and Provide Returns of Investments to the Stockholders							
SM 3	Value of Services	Absolute Year-end Amount of Gross Revenue	20%	(Actual/Target) x Weight If less than P106.47 Million = 0%	P227.16 Million	P147.70 Million	P125.02 Million	P147.63 Million
SM 4	Net Income After Tax (NIAT)	Absolute Year-end Amount of NIAT	10%	(Actual / Target) x Weight 0% = If less than P1.22 Million	P12.36 Million	P1.22 Million	P2.83 Million	P3.64 Million
	Sub-total		30%					

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Objective/Measure	Formula	Weight	Rating System	2016	2017	2018	2019	
INTERNAL PROCESS								
SO 3 To Adopt ISO Requirements and Certification								
SM 5	Attain ISO 9001:2015 Certification	Actual Accomplishment	10%	All or Nothing	-	Cannot be validated	No ISO 9001:2015 Certification	Attain ISO 9001:2015 Certification
SO 4 Efficient Delivery of Services								
SM 6	Percentage of Deliverables Completed	Number of Accomplished Milestone per Contract / Total Deliverables	10%	All or Nothing	-	-	Cannot be validated	100% of project deliverables completed within the set timeline
SO 5 Continuous Research & Development thru Delivery of New Solutions and Applications								
SM 7	Number of Solutions Implemented	Number of Solutions Approved by the Board with Signed Contract	10%	All or Nothing	-	-	Cannot be validated	2 Fixed Asset Management System (FAMS) and the Travel Assignment Order Application System (TAOS)
Sub-total			30%					
SO 6 Empowered Professional Workforce								
SM 8	Develop Competency Framework of the Organization	Actual Accomplishment	10%	All or Nothing	Cannot be validated	Cannot be validated	No Board-Approved Competency Model	Board-Approved Competency Model and Establish the Competency Baseline of Employees
Sub-total			10%					
TOTAL			100%					
LEARNING & GROWTH								