

# DCI

Performance Measures				Baseline Data <i>(if available)</i>			CY 2013 Targets	CY 2013 Accomplishment	Rating
Description	Formula	Weight	Data Provider <i>if applicable</i>	2010	2011	2012			
<b>MFO 1 : IT Services Provided to DBP and Other Government Agencies Including its Instrumentalities</b>									
Quantity – N/A									
Quality – Client rating on services rendered by DCI	Percentage Score	5%		90%	90%	90%	95%	90%	4.50%
Timeliness – Percent of requests processed within turnaround time (TAT)	No. of requests processed within the TAT over the total no. of requests received	5%		90%	90%	90%	90%	90%	5.00%
Financial – Value of Services	Absolute Amount	80%		Php55.84M	Php57.38	Php62.74M	Php74.69M	Php73.62M	78.85%
<i>Subtotal of Weights:</i>		90%							88.35%
<b>MFO 2 : Organizational Effectiveness and Financial Viability (GAS)</b>									
Quantity – N/A									
Quality – Business Continuity and Disaster Recovery Plan (completion of implementation)	Percentage of completion	5%		90%	90%	90%	90%	90%	5.00%
Timeliness – N/A									
Financial – Amount of Earnings Before Interest and Tax (EBIT)	Absolute Amount	5%		Php3.53M	Php6.68M	Php4.70M	Php6.72M	Php9.35M	5.00%
<i>Subtotal of Weights:</i>		10%							10.00%
<b>TOTAL OF WEIGHTS:</b>		<b>100%</b>							<b>98.35%</b>

Certified Correct:

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MARCO A. USTARIS  
Acting Head of Admin & Finance

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Date

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GINA A. GONZALES  
Division Head of Finance

\_\_\_\_\_  
Date

Approved by:

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MARIETTA M. FONDEVILLA  
Officer-In-Charge

\_\_\_\_\_  
Date

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GIL A. BUENAVENTURA  
Chairperson, Board of Directors

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Date

