

DBP DATA CENTER, INC.  
PERFORMANCE SCORECARD  
2023

		Component	Formula	Weight	Rating System	Target	Accomplishment
		<b>Objective/Measure</b>				<b>As of 2Q 2023</b>	<b>As of 2Q 2023</b>
		<b>SO 1 To provide quality and timely IT services to priority areas to support their business operations</b>					
	SM 1	Number of new projects	Absolute number of Signed Memorandum of Agreements (MOA) or Notice of Award (NOA)	20%	(Actual/Target) x Weight	4 signed MOA / NOA	3 signed MOA (PSHS Web Hosting/City of Northern Samar HIS/City of Pasig UHC-HER); 1 signed NOA (PNOC Asset Mgt)
	SM 2	Percentage of Satisfied Customer	Number of respondents who gave a rating of at least Satisfactory / Total number of respondents	5%	(Actual/Target) x Weight If below 80%=0%	Survey is scheduled at year-end	Survey is scheduled at year-end
	<b>Sub-total</b>			<b>25%</b>			
		<b>SO 2 To generate revenues to support its own operation and provide returns of investments to the stockholders</b>					
<b>FINANCIAL</b>							
	SM 3	Value of services	Absolute Year-end Amount of Gross Revenue	20%	(Actual/Target) x Weight	P151.03 Million	P97.81 Million
	SM 4	Net Income After Tax (NIAT)	Total Revenues - Total Expenses	10%	(Actual/Target) x Weight	P 6.19 Million	P 8.86Million
	SM 5	Disbursements Budget Utilization Rate (BUR)	Total Disbursements / Total Corporate Operating Budget as noted by the DBP (both net of PS)	5%	(Actual / Target) x Weight	23%	32%
	<b>Sub-total</b>			<b>35%</b>			

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<b>INTERNAL PROCESS</b>						
<b>SO 3</b>	<b>Efficient Delivery of Services</b>					
SM 6	Percentage of Deliverables Completed	Number of Contracts with Accomplished Deliverables Due for 2023 / Total Number of Contracts with Deliverables Due for 2023	10%	(Actual/Target) x Weight	100% of the Development Contracts with Deliverables Due for 2023 Completed (as of 2nd quarter)	Department of Energy (DOE) / Philippine Science High School (PSHS)
<b>SO 4</b>	<b>Continuous Research and Development thru delivery of new solutions and applications</b>					
SM 7	No. of Solutions Implemented	Number of Solutions Approved by the Board	5%	All or Nothing	-	none
<b>SO 5</b>	<b>Develop and Implement Quality Management and Technological Systems to Support Operations</b>					
SM 8	Attain ISO Certification 9001:2015	Actual Accomplishment	10%	All or Nothing	Attain ISO Certification 9001:2015	Preparedness for ISO Certification (9001:2015)
SM 9	Percentage of Completion of the ISSP	Total Number of Deliverables for 2023 Attained / Total Number of Deliverables Due for 2023	5%	(Actual/Target) x Weight	100% Attainment of 2023 Deliverables (Based on DICT Endorsed / Approved ISSP 2021-2023)	ESS/TAOs (including Time and Attendance Biometrics)
	<b>Sub-total</b>		<b>30%</b>			

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<b>LEARNING AND GROWTH</b>						
<b>SO 6</b>	<b>Empowered Professional Workforce</b>					
SM 10	Improvement in the Competency Baseline of the Organization	Competency Baseline 2023 - Competency Baseline 2022	10%	All or Nothing	Improvement in the Competency Baseline of the Organization	Ongoing process of data gathering of information related to the needed improvement in the Competency Baseline
<i>Sub-total</i>			<b>10%</b>			
<b>TOTAL</b>			<b>100%</b>			