

**DBP DATA CENTER, INC.
PERFORMANCE SCORECARD
2023**

		Component		Target	Accomplishment	
Objective/Measure		Formula	Weight	Rating System	As of 3Q 2023	
STAKEHOLDERS						
SO 1	To provide quality and timely IT services to priority areas to support their business operations					
SM 1	Number of new projects	Absolute number of Signed Memorandum of Agreements (MOA) or Notice of Award (NOA)	20%	(Actual/Target) x Weight	6 signed MOA / NOA	5 signed MOA (PSHS Web Hosting/Northern Samar HIS/Pasig UHC-EHR/PS-DBM DMS/ZNMC HIS) and 2 signed NOA (PS-DBM HRIS/BI HRIS)
SM 2	Percentage of Satisfied Customer	Number of respondents who gave a rating of at least Satisfactory / Total number of respondents	5%	(Actual/Target) x Weight If below 80% =0%	Survey is scheduled at year-end	Survey is scheduled at year-end
	Sub-total		25%			
SO 2	To generate revenues to support its own operation and provide returns of investments to the stockholders					
SM 3	Value of services	Absolute Year-end Amount of Gross Revenue	20%	(Actual/Target) x Weight	P217.15 Million	P193.16 Million
SM 4	Net Income After Tax (NIAT)	Total Revenues - Total Expenses	10%	(Actual/Target) x Weight	P 8.01 Million	P 12.74 Million
SM 5	Disbursements Budget Utilization Rate (BUR)	Total Disbursements / Total Corporate Operating Budget as noted by the DBP (both net of PS)	5%	(Actual / Target) x Weight	80% - 100%	85.44%
	Sub-total		35%			
FINANCIAL						

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INTERNAL PROCESS						
SO 3	Efficient Delivery of Services					
SM 6	Percentage of Deliverables Completed	Number of Contracts with Accomplished Deliverables Due for 2023 / Total Number of Contracts with Deliverables Due for 2023	10%	(Actual/Target) x Weight	100% of the Development Contracts with Deliverables Due for 2023 Completed (as of 3rd quarter)	Department of Energy (DOE)/ Philippine Science High School (PSHS)
SO 4	Continuous Research and Development thru delivery of new solutions and applications					
SM 7	No. of Solutions Implemented	Number of Solutions Approved by the Board	5%	All or Nothing	-	-
SO 5	Develop and Implement Quality Management and Technological Systems to Support Operations					
SM 8	Attain ISO Certification 9001:2015	Actual Accomplishment	10%	All or Nothing	Attain ISO Certification 9001:2015	Preparedness for ISO Certification (9001:2015)
SM 9	Percentage of Completion of the ISSP	Total Number of Deliverables for 2023 Attained / Total Number of Deliverables Due for 2023	5%	(Actual/Target) x Weight	100% Attainment of 2023 Deliverables (Based on DICT Endorsed / Approved ISSP 2021-2023)	ESS/TAOs (including Time and Attendance Biometrics)
	Sub-total		30%			

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LEARNING AND GROWTH						
SO 6	Empowered Professional Workforce					
SM 10	Improvement in the Competency Baseline of the Organization	Competency Baseline 2023 - Competency Baseline 2022	10%	All or Nothing	Improvement in the Competency Baseline of the Organization (2023 over 2022)	Ongoing process of data gathering of information related to the needed improvement in the Competency Baseline
<i>Sub-total</i>			10%			
TOTAL			100%			