



23 OCTOBER 2019

**GINA A. GONZALES**  
 Head, Operation  
**DBP DATA CENTER, INC. (DCI)**  
 4/F DBP Building, Sen. Gil J. Puyat Avenue corner  
 Makati Avenue Makati City 1200

**ACKNOWLEDGEMENT RECEIPT**

LETTER **23 OCTOBER 2019**  
 DATE:

RE: **SUBMISSION OF DCI'S SECOND QUARTERLY MONITORING FORM (PES  
 FORM 4) FOR THE YEAR 2019**

The said document was officially received by the Governance Commission on 23 October 2019 and has been forwarded to the responsible GCG Officer for appropriate action.

To follow-up for further action on the document, you may contact us through telephone numbers (02) 328-2030 or (02) 318-1000. Please cite the GCG Document Management System (DMS) Barcode Number: **0-0939-23-10-2019-017405**.

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Received by:

\_\_\_\_\_  
 Signature over Printed Name

\_\_\_\_\_  
 Date and Time



**ACKNOWLEDGEMENT RECEIPT**

October 23, 2019

To: **Governance Commission for Government-Owned  
or Controlled Corporation**  
3<sup>rd</sup> floor, Citibank Tower  
Paseo de Roxas, Makati City



Please acknowledge receipt from DBP Data Center, Inc. (DCI) the **SECOND QUARTERLY MONITORING FORM (PES FORM 4) for the year 2019.**

Thank you.

Received by:

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Signature over printed name

PERFORMANCE SCORECARD  
DBP DATA CENTER, INC.  
2019

		Component						SECOND QUARTER	
		Formula	Weight	Rating System	Annual Target 2019	TARGET	ACTUAL		
STAKEHOLDERS AND SOCIAL IMPACT	SO 1	To Provide Quality and Timely IT Services to Priority Areas to Support their Business Operations							
	SM 1	Number of new projects	Absolute number of signed Memorandum of Agreement (MOA) or Notice of Award (NOA)	20%	Actual/Target x Weight	9 signed MOA / NOA	2 signed MOA / NOA	1 signed MOA (Tondo Medical Center)	
	SM 2	Percentage of Satisfied Customer	Number of respondents with Satisfactory Rating / Total number of respondents	10%	(Actual/Target) x Weight 0% = If less than 80%	90%		survey will be done after Dec. 31, 2019	
FINANCIAL	SO 2	To Generate Revenues to Support its Own Operation and Provide Returns of Investments to the Stockholders							
	SM 3	Value of services	Absolute Year-End Amount of Gross Revenue	20%	(Actual/Target) x Weight Below P106.47 Million = 0%	P147.63Million	P36.91 Million	P55.00 Million	
	SM 4	Net Income After Tax (NIAT)	Absolute Year-End Amount of NIAT	10%	(Actual/Target) x Weight 0% = If less than P1.22 Million	P3.64 Million	P0.91 Million	P0.79 Million	

**PERFORMANCE SCORECARD  
DBP DATA CENTER, INC.  
2019**

		Component					
		Formula	Weight	Rating System	Annual Target	SECOND QUARTER	
					2019	TARGET	ACTUAL
<b>INTERNAL PROCESS</b>	<b>SO 3</b>	<b>To Adapt ISO Requirements and Certifications</b>					
	SM 5	ISO Certification 9001:2015 Aligned QMS Established	Actual accomplishment	10%	All or Nothing	Attain ISO 9001-2015 Certification	Readiness preparation for certification (50%) Ongoing readiness preparation for certification (46%)
	<b>SO 4</b>	<b>Efficient Delivery of Services</b>					
	SM 6	Percentage of Deliverables Completed	Number of Accomplished Milestone per Contract/Total Deliverables	10%	(Actual/Target) x Weight	100% of project deliverables completed within the set timelines	DOE = 35% DOE = 35%
	<b>SO 5</b>	<b>Continuous Research &amp; Development thru Delivery of New Solutions and Applications</b>					
	SM 7	No. of Solutions Implemented	Number of Solutions Approved by the Board with Signed Contract	10%	All or Nothing	2 Fixed Asset Management System (FAMS) / Travel Assignment Order System (TAOS)	FAMS / TAOS being used in-house



PERFORMANCE SCORECARD  
DBP DATA CENTER, INC.  
2019

		Component						
		Formula	Weight	Rating System	Annual Target	SECOND QUARTER		
					2019	TARGET	ACTUAL	
LEARNING AND GROWTH	SO 6	Empowered Professional Workforce						
	SM 8	Percentage of Employees Meeting Required Competencies	Actual accomplishment	10%	All or Nothing	Board-approved Competency Model and Establish the Competency Baseline of Employees	Competency Model (50%)	On-going drafting Competency Model (10%)
	<b>Total Weight</b>				<b>100%</b>			

Certified by:

  
GINA A. GONZALES

Head, Operations Department

Date